

## QUALITY AND ENVIRONMENT POLICY

The top management of Egatel, a company dedicated to the design, production, marketing and after-sales service of multipurpose electronic equipment, as well as analogue and digital communications equipment and services, in the radio frequency and microwave bands, is committed to establish, implement and maintain a System of Quality and Environment according to the norms UNE-EN ISO 9001:2015 and UNE-ENISO14001:2015.

The organization is committed to:

- | Basing the Quality and Environment System on its fundamental principles: Customer focus, Leadership, Commitment of people, Process-based approach, Continuous improvement, Evidence-based decision making and Relationship management
- | Disseminate the strategic intention of the management; align it with the policy, objectives and context.
- | Promote and adopt the process-based approach and apply the Deming cycle, PHVA. P: plan. H: do. V: verify. A: act
- | Integrate the approach based on risks and opportunities, pursue continuous improvement and ensure the satisfaction of the client and other interested parties.
- | Develop a standard work system based on prevention, avoiding improvisations and corrections
- | Providing high quality products and services, in accordance with the requirements of the client and the applicable legal requirements
- | Provide innovative solutions with high added value that meet the implicit and explicit needs of current and future clients
- | Strengthen Egatel's international presence and expand its business areas
- | Facilitate the commitment and active participation of all the personnel involved in the activities of the Organization, guaranteeing the competence of each one of them.
- | Adapt the organization's way of working according to the health situation, guaranteeing the health of the workers and the high quality of the products and services supplied.
- | Evaluate and know the positive and negative environmental impacts, derived from the activity and products developed in the organization, in order to reduce and prevent negative ones
- | Protect the environment, prevent pollution and make rational use of resources.
- | Respect the environment, comply with current legislation and technical and environmental regulations, as well as any other requirements determined by the organization or customers.

Chief Executive Officer  
October 2020